

Diane K. Wendt



Global Event & Resource Management, Corporate Universities, Strategic Development, Operations & System Tools, Strategic Alliances, Speaker, Organizational Coach, Facilitator, Speaker. Irish by birth, humorist by nature, transformationalist by lifework



Executive Strategist with demonstrated proven skill sets in Start Ups, Specialized Projects, Human Capital Development, Organizational transitions, Overall Operation Deployment including establishing and maintaining Corporate University and Conference Center Operations. Successful track record especially in maximizing desired results requiring learning and change capacity of individuals, groups and organizations assuring alignment to mission, goals and purpose. Expertise in corporate/ private/ government/ healthcare/ educational sectors including international speaker engagements on human capital development strategies.

GLOBAL INITIATIVES, OPERATIONS, CONSULTING, COACHING

KEY EXPERIENCE

Owned/Operated International Knowledge Resouce Brokerage Firms with Global Strategic Alliances for Multinational deliveries with 9000+ experts in over 68 countries. (ie Microsoft, NEA, Apex-UK, DOOR International-Germany, TDC-Kuwait) **Operations Resource & Management Systems**

Design and development for **first public government application for a Corporate University model** projected to save the State of Arizona \$5 M in its first year of operation. The Corporate University models offered are hybrid HR organizations that use **a system approach to deploy corporate mission and strategies through its workforce, customers, vendors and suppliers.**

Development of a Corporate University model for Yavapai College for **The Sedona Center for Arts and Technology**, Sedona Arizona. Designed to take advantage of 5 million visitors a year as both a learning and social center for community as part of the Sedona Cultural Park, a 50 acre complex. Resulted in the creation of an **Independent Film School with an alliance with key Hollywood Studios, Produces and Writers.**

Design and development for Strategic corporate/academic development building alliances/partnerships in order to develop **competency based /aligned degrees and certification programs for credit and non credit- including fast track undergraduate degree completion programs** benefiting both employee and corporate needs for corporate employees and customers. Career pathing and transitional coaching. (Motorola and Intel collaboration)

Site operations responsibilities included **process improvement strategies using both Balance Scorecard, Malcom Baldrige and SixSigma** for Motorola University West (including 100K corporate university and conference training center) Strategy of offerings for workforce,customers,vendors/suppliers. Community of Practice across **119 MU centers around the world.**

HR improvement strategies , executive coaching /training related especially in the area of maximizing performance results and reclarification of roles and strategic purpose for such diverse organizations as: National Education Associatio (NEA) Motorola, State of Arizona, U.S. Postal Service, US OAC-Office of Aircraft Security, Hewlett Packard, Morrison Knudsen, Intel andl daho Power. **Adjunct Faculty at Boise State University College of Communication**

Designed and implemented 1st Human Development Officer position for State of Idaho of 12 diverse departments for the Department of Health and Welfare including development, recruitment, awards and recognition programs.

•**Designed, implemented and facilitated incentive and performance programs** for the US Postal Service, US Bureau of Land Management and the US Office of Aircraft Safety.

•**Over eighteen years** experience including the role of Human Resources Director Generalist for **largest not for profit long-term healthcare organization in the U.S.** (Ev Lutheran Good Samaritan Society) **Specific HR/OD responsibility for over 250+ employees, 300 Residents.** Responsible for HR functions, Community Relations, and Public Relations. **Introduced Quality Circle methodology** to long-term care in the U.S. **Consultant** for the national organization located in 29 states and over 30K employees; chaired a national taskforce that streamlined processes for plans of care for long term care- that resulted in **the first Resident centered programs of care in the United States. Developed Transitional career pathing between disciplines and access to external opportunities. First Employee Based Childcare in the US** in Long Term Care Setting. **200+ weekly** Resident Programs.

•**Key Note and Presenter at Local, National and International level** re various organizations around transformational workplace topics in adult learning.

PERFORMANCE SOLUTIONS

- Corporate University design, development and operations
- Facilities Operations-site management processes
- Vendor Management
- Event Resource and Management
- Corporate University Systems Tools
- Instructor Recruitment, Management and Scheduling
- Employee Performance Mapping to the Big Picture
- Facilitation Skills Building
- Disaster Planning-Site Operations
- Employee Pipeline strategies
- Strategic Planning for Employee Recruitment and Retention
- Outcome Based Thinking
- Outcome Mapping to Success
- Strategic Thinking-Powerful Questions
- Manufacturing Employee Development
- Engineering Employee development
- Learning Maps for Strategic Learning
- Common Decency/Harassment
- Building Influence
- Communication for Accountability
- Malcom Baldrige application to corporate university delivery of services
- Collaboration and Abundance Approach
- Coaching as systems approach
- Cycle of Change
- Train the Trainer-Global Approach
- Interpersonal and Group Communication

EDUCATION

- Hudson Institute of Santa Barbara, , Coaching Certification
- International Coaching Federation• Boise State University, BA HR /OD
- Motorola University Malcolm Baldrige, QS4, SixSigma, OD, Facilitation
- University of California -Irvine/Los Angeles, Humanities
- Glendale College, AA Degree

CORE STRENGTHS

- Strategic OD Development Specialist
- Operations • Corporate University Development
- Global Program Deployment • HR Development & Training
- Communications Specialist • Marketing and Public Relations
- Degree Completion Specialist • Executive/Organizational Coaching
- Human Resource Management • Alliance/Partner Development
- Customer Development
- Certification Program